

Meeting Minutes  
12/01/16  
O'Connor Senior Center

**I. Attendance**

In attendance: Joseph Winberry, Bari Gerbig, Rhea Ennist, Heather Majka, Elaine Wilson, Vivian Shipe, Misty Goodwin, George Shields, Willie Santana, Ginger Evans, Veronica Andrews, Cortney Copeland, Noel Watkins, Dottie Lyvers, Paul Moseley, Rick Fung, Chris Parrott, Deni Kidd, April Tomlin, Christian Stadler, Lauren Stuart, Teresa Lawson, Kim Bohannon, and Rosie Noriega.

**II. Recruiting**

Several recruits attended the CCR for their first time. If you agreed to contact someone below, please do so before the January meeting if you have not already done so.

<b>Organization</b>	<b>Individual</b>	<b>Who will Contact?</b>
Department of Intellectual and Developmental Disabilities (DIDD)	Amy Purcell (1 <sup>st</sup> ) Dennis Beard (2 <sup>nd</sup> )	Karen Partridge
Tennessee Bureau of Investigation (TBI)	Margaret Chuinard (1 <sup>st</sup> ) Dan Ogle (2 <sup>nd</sup> ) Andy Corbett (3 <sup>rd</sup> )	Darrell Griffin
Latino/Hispanic Representative	Rosie Noriega (Latino Task Force)	Heather Majka
Credit Union	Kimberly Bohannon (TVA Credit Union)	Rhea Ennist
Large Bank	Chris Parrott (Regions Bank)	Susan Long
State Licensing Office	Representative	Willie Santana/Andrea Kline
Nursing Home	Tennessee Health Care Association	Bari Gerbig
Hospital	RN Case Manager CMS	Misty Goodwin/Susan Long
Primary Care Physician	Summit Medical Group	Heather Majka
Older Adult who has gone through system	Interview with former client	Rhea Ennist
Mayor's Office	Avic Reid, Tasha Harris (City) April Tomlin (County)	Deborah Spencer (City) Heather Majka (County)
Immigration/Refugee Services	Deni Kidd/Drocella Mugorewera	Vivian Shipe

Organization	Individual	Who will Contact?
People with Disabilities	Disability Resource Center	Joseph
Pharmacist	Rick's Pharmacy	Rhea Ennist
Medical Examiner's Office	Representative	Joseph

III. **Update on Postal Worker Training**

Dr. Shipe updated that there is a new post master who hopes to attend future meetings. He is supportive of the training for postal workers and wants to get approval through the correct channels.

Joseph asked for volunteers for a training committee. This committee will come up with a one hour rough draft training that could be shown to any audience in Knox County. This training would consist of three main parts: how to identify elder abuse, how to report elder abuse, and what resources exist for elder abuse victims. Once this committee has created a rough draft, they will present it to the whole Elder Abuse CCR for feedback and updates before it can be used with the public.

Rick Fung, Teresa Lawson, Chris Parrott, Dottie Lyvers, and George Shields agreed to serve on the training committee.

IV. **Other Goals & Timeline**

Joseph went over the high impact, easy to do and high impact, hard to do goals that the CCR will be working on throughout the grant period. These have been shared in previous emails and are available again upon request.

Joseph also reminded about the systems-change guides available from the National Clearinghouse on Abuse in Later Life (NCALL), which is the technical service provider for the grant. These guides are available for law enforcement, prosecution, Adult Protective Services, the Courts, and Victim Service Providers. These guides can be worked on throughout the grant period and will assist with systems-change efforts through 2017-2018.

V. **Mission Statement**

Joseph shared a mission statement inspired by the Denver Elder Abuse CCR: "The Knoxville-Knox County Elder Abuse Coordinated Community Response brings together our information, our resources, our expertise, and our power to respond to elder abuse in a way that provides safety and compassion for victims and accountability for offenders."

Several members raised the possibility of having separate mission statements and vision statements. Joseph encouraged members to submit ideas for mission statements/vision statements. The CCR will vote on the best options.

VI. **Next Steps**

The next two meetings are set. Joseph said that the time and date of the March training may need to be changed due to upcoming law enforcement training. More details will be given as they become available.

Next Meetings:

- Thursday, January 5<sup>th</sup> from 2 to 3:30 p.m. at Senior Citizens Home Assistance Service, Inc., 215 Bearden Pl, Knoxville, TN 37917. The CCR will receive a tour of SCHAS followed by an abridged meeting.
- Thursday, February 2<sup>nd</sup> from 2 to 3:30 p.m. at O'Connor Senior Center, 611 Winona Street, Knoxville, TN 37917. The CCR will host a presentation on Adult Protective Services by Paul Helton, Assistant General Counsel for the State of Tennessee's Department of Human Services. This presentation will walk members through APS's process.