

Meeting Minutes
11/03/16
O'Connor Senior Center

I. **Attendance**

In attendance: Joseph Winberry, Darrell Griffin, Bari Gerbig, Rhea Ennist, Susan Long, Heather Majka, Catherine Oaks, Elaine Wilson, Vivian Shipe, Misty Goodwin, Deborah Spencer, Jessie Perry, Jessica Murr, Karen Partridge, George Shields, Rita Holt, Willie Santana, Christopher Osborn, and Mary Catherine Willard.

II. **Impact Analysis Results**

Joseph showed everyone the results from October's impact analysis of the kickoff event feedback. The feedback was broken down into five categories: collaboration, education, health, housing, and legal.

Most of the meeting was spent discussing two highly ranked big impact, easy to do projects: APS home visits and ongoing education for providers.

Karen explained that APS home visits were already occurring as part of nearly all investigations. As such, that was a suggested systems-change already implemented.

Education for providers was also discussed. Vivian suggested we target a non-medical group that works with seniors regularly—such as postal employees. It was suggested that supervisors be trained so that they can trade all postal workers in the county. Karen and Joseph said they could provide pamphlets on Adult Protective Services and Office on Aging. This will help to ensure outreach on what can be done about elder abuse.

III. **Recruiting**

The group had previously identified several groups missing from the CCR. Members agreed to reach out to the organization/representative they were assigned before the next CCR meeting.

Organization	Individual	Who will Contact?
Department of Intellectual and Developmental Disabilities (DIDD)	Amy Purcell (1 st) Dennis Beard (2 nd)	Karen Partridge
Tennessee Bureau of Investigation (TBI)	Margaret Chuinard (1 st) Dan Ogle (2 nd) Andy Corbett (3 rd)	Darrell Griffin
Latino/Hispanic Representative	Rosie Noriega (Latino Task Force)	Heather Majka
Credit Union	Kimberly Bohannon (TVA Credit Union)	Rhea Ennist
Large Bank	Chris Parrott (Regions Bank)	Susan Long

Elder Abuse CCR

Organization	Individual	Who will Contact?
State Licensing Office	Representative	Willie Santana/Andrea Kline
Nursing Home	Tennessee Health Care Association	Bari Gerbig
Hospital	RN Case Manager CMS	Misty Goodwin/Susan Long
Primary Care Physician	Summit Medical Group	Heather Majka
Older Adult who has gone through system	Interview with former client	Rhea Ennist
Mayor's Office	Avice Reid, Tasha Harris (City) April Tomlin (County)	Deborah Spencer (City) Heather Majka (County)
Immigration/Refugee Services	Deni Kidd/Drocella Mugorewera	Vivian Shipe
People with Disabilities	Disability Resource Center	Joseph
Pharmacist	Rick's Pharmacy	Rhea Ennist
Medical Examiner's Office	Representative	Joseph will ask Sally Helton and Ginger Evans

IV. **Next Steps**

The next meeting will continue the discussion of our high impact goals and mapping out how to achieve them. We will also discuss a mission statement.

The next meeting will be **Thursday, December 1st at O'Connor Senior Center from 2-3:30 p.m.**