

Meeting Minutes
07/05/17
O'Connor Senior Center

I. Attendance

In attendance: Sandy Booher, Heather Majka, Rhea Ennist, Susan Long, Lauren Stuart, Dottie Lyvers, Margaret Chuinard, Karen Partridge, Darrell Griffin, Shelley Clemons, Cortney Copeland, Deborah Spencer, Veronica Andrews, and Joseph Winberry

II. Impact Analysis Update

In August 2016, the elder abuse grant kicked off with an event attended by 100 participants at the O'Connor Center. The participants wrote down their ideas on how to deal with elder abuse.

In September 2016, the CCR did an impact analysis of the participants' ideas and determined what goals would have a high impact. Below is an update on where the CCR is on each of the high impact ideas:

Category	Goal	Big Impact, Easy to do	Big Impact, Hard to do	Update
Legal	APS home visits	8		Already occurring
Education	Ongoing education for providers	6		Education created & offered in community
Legal	Listen and take the referral of abuse victim seriously!	6		Mentioned in general education presentation
Legal	Build resources for APS (i.e. more staff, hours to respond, etc.)	6	2	Could be part of APS systems review - 2018
Collaboration	Develop a database	5	2	Upcoming goal
Education	Education for outreach workers on abuse, mental health, etc.	5		To be offered
Collaboration	Identify resources	4		Included in general education presentation
Legal	APS consistency training for front end staff	4	1	Could be part of APS systems review - 2018
Legal	Make reporting easier/accessible to community (through Google search, etc.)	4		Could be part of APS systems review - 2018

Category	Goal	Big Impact, Easy to do	Big Impact, Hard to do	Update
Collaboration	Include medical examiner's office in discussions/trainings	3	1	Medical Examiner's Office visited. May return.
Legal	Unscheduled visits	3		Already occurring
Housing	Establish emergency shelters or foster homes for elders	2	10	Subcommittee discussing
Housing	Affordable assisted living facilities and permanent supportive housing		10	Subcommittee discussing
Legal	Change in laws related to elder abuse		9	New laws as of 7/1
Legal	Change in legislation	1	8	New laws as of 7/1
Housing	Emergency shelter with medical staff/assistance.		8	Upcoming goal
Legal	APS needs 24 hour on-call	2	5	Could be part of APS systems review - 2018
Legal	Change in laws so that there is more authority and funding for APS.		5	Could be part of APS systems review - 2018
Health	Assistance with crisis mental health intervention	1	3	Safety Center underway
Legal	APS answering phones 24-7 for emergencies		3	Intake process is 24/7. Response is M-F. Could be part of APS systems review - 2018

III. Housing Subcommittee Update

Joseph Winberry, Susan Long, and Rhea Ennist discussed the first meeting of the Housing Subcommittee. The committee has decided to focus in on three possible solutions: 1.) partnerships with assisted livings, 2.) foster care services, and 3.) KARM special population beds.

Susan said that due to the large amount of assisted livings in Knoxville, we may be able to each just give a few weeks a year. However, the subcommittee will need to figure out a way around the state's regulations on delayed admittance. This may require a partnership with the hospitals as well. Joseph said the committee would continue its work on this idea and identify potential hospital representatives to serve on the CCR.

Karen Partridge talked about the former foster program that Adult Protective Services ran. She agreed to speak with Renee Bouchillon to obtain old flyers, reasons for its closure, and other documents that may help the CCR as they work on this issue.

Rhea discussed the KARM special population beds. Currently, the program offers ten beds for homeless male clients. They had to have been admitted through UTK Medical Center and receive nursing assistance through Cherokee Health Systems. This may be a model the CCR wants to look at for either a separate project or to see if elder abuse victims could be housed there.

IV. Systems Workbook Project

Joseph explained that the official grant partners had agreed to complete an internal evaluation of existing policies on elder abuse. The reason for this evaluation was to help these organizations identify and consider solutions for the elder abuse victims they serve. This process would be worked on over the course of several months and would include a varied group from each partner organization. The expected end result would be a report shareable with the CCR on what is working and not working for elder abuse victims as well as how the partners may go about making any needed changes. Official partners who will undergo this process include Adult Protective Services, Helen Ross McNabb Center, Knox County Attorney General's Office, Family Justice Center, Knox County Sheriff's Office, and the Knoxville Police Department. The CCR will undergo a similar process and it is expected that the Courts will complete the process as well.

Joseph encouraged any CCR member organization interested in completing their own evaluation to contact him for the proper materials.

V. #EndElderAbuseKnox

Joseph encouraged CCR members to use the #EndElderAbuseKnox hashtag whenever discussing the issue on social media platforms. This would increase visibility of the issue in the community as well as create an online thread of organizations talking about elder abuse. The Office on Aging posts an Elder Abuse tweet every Friday and CCR members are encouraged to retweet this or tweet their own statistics or stories using the hashtag.

Twitter: <https://twitter.com/knoxooa>

Websites: <https://www.ncoa.org/public-policy-action/elder-justice/elder-abuse-facts/>
<https://ncea.acl.gov/whatwedo/research/statistics.html>

VI. Member Updates

Dottie Lyvers shared that as of July 1st, the new long term care ombudsman is Thomas Kahler. He can be reached at 865-691-2551 ext. 4223 or tkahler@ethra.org

Dottie and Margaret Chuinard shared on the Tennessee Elder Justice Conference which will be on October 17th and include nationally known speakers. Learn more [here](#).

VII. Next Meeting

The next meeting of the Elder Abuse CCR will be Tuesday, August 1 from 2-3:30 p.m. at the O'Connor Senior Center.